



INNOVATIONS FOR SUCCESSFUL SOCIETIES

Tunisia Embraces Open Government

Tunisians took to the streets in January 2011 to oust a secretive regime, opening the door to a new era of transparency. Five months later, an interim president issued a decree that expanded citizen access to government information and established a steering committee to coordinate the many steps required to make open data a reality. Advocates in the legislature and the public service joined with civil society leaders to support strong new supporting legislation and secure the necessary financial and technical resources to help government agencies provide information online in user-friendly formats. They also worked together to change the country's civil service culture, increasing responsiveness to citizen requests. In 2016, Tunisia went further and adopted one of the world's strongest access to information laws.

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Demonstrators face police lines in Central Tunis in January 2011. Photo by Chris Belsten.

Brewing a Sustainable Future for Kenyan Tea Farmers

In 2007, Unilever launched a partnership with the Kenya Tea Development Agency (KTDA) to help bring Kenya's more than 500,000 small-scale tea farmers up to the certification standard set by the Sustainable Agriculture Network - a standard that required farmers to improve worker safety, environmental management, and agricultural practices. The KTDA was able to roll out certification quickly and on an unprecedented scale thanks to its large market share, its rapport

with farmers, the willingness of multinational companies to support high-quality sustainably grown tea, and start-up support from aid donors. By mid-2016, all of Kenya's smallholders met certification standards with farmers reporting increased yields, stronger health and safety procedures, and improved livelihoods as benefits of the certification initiative.

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ISS Featured Interview

In a 2016 interview with ISS, [Elizabeth Stair](#) recounts the merger of four different land-related departments—Land Titles, Estate Management, Land Valuation, and Surveys and Mapping—into a single agency. Stair, the chief executive of the National Land Agency in Jamaica, describes a consultation process that led to improvements in customer service, document processing, and turnaround times. Stair and her management team linked performance targets to staff bonuses and got the operating units within the new agency to meet critical operating goals. Through digitization and new technology, the time needed to register titles and check boundary surveys decreased significantly.



Upcoming Event: Innovations in Property Rights & Land Administration

Join ISS on May 31 at New America in Washington, DC as we launch a [new series of case studies](#) about innovative practices and technologies to improve land administration and strengthen property rights around the world. The day will feature TED-style presentations from the cases' protagonists—the people who actually led the innovations—as well as an expert panel discussion.

If you are unable to attend in-person, follow the [live stream](#) or join the conversation using [#ISSCases](#).

Co-sponsored by the [Omidyar Network](#) and [New America](#).

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+1 609-258-5258 | iss@princeton.edu | successfultsocieties.princeton.edu

 PRINCETON UNIVERSITY