



INNOVATIONS FOR SUCCESSFUL SOCIETIES

Building Institutions, Escaping Development Traps

ISS Chronicles Indonesian and Georgian Reforms

Often the most innovative ideas are internally generated, framed by people who have deep knowledge of local conditions. ISS helps chronicle these ideas and the processes of institutional change by enabling reformers to tell their unique stories. Case studies based on these conversations promote learning and convey important operational detail. To date, ISS has published 83 portraits of institution building in 32 countries and released over 300 interviews with public sector reform leaders on its [website](#).

Indonesia

Leaders in Indonesia want to transform public sector turnarounds into an era of reform. ISS chronicles these experiments. Its newest case tracks Joko Widodo (currently leading in the race for governor of Jakarta) and his [reforms in Surakarta](#). Other cases profile individual reformers' [efforts to combat a corrupt bureaucracy during the Suharto regime](#), the country's [decentralization program](#) and new [standard operating procedures at the Ministry of Finance](#). Future ISS cases will explore Indonesian anti-corruption efforts.



Tbilisi, Georgia, Richard Bennet (ISS)

In their own words: Two featured interviews with reform leaders...

[Sri Mulyani Indrawati](#)

discusses the reforms she introduced as Indonesia's minister of finance. She details the difficult decisions she made in tackling problems of corruption, patronage pressures and strong bureaucratic cultural norms.

[Ekaterine Tkeshelashvili](#)

was international security adviser to Georgia's National Security Council. In this interview she discusses police reform in Georgia. She describes how Georgia rebuilt its police force and decentralized management.

In the News

Find ISS case studies featured in other important resources:

[McKinnovate](#): Find ISS case studies on McKinsey & Company's Innovation Navigator, an easy-to-use database of government innovations from across the world.

[Foreign Policy's Democracy Lab](#) has provided abridged versions of ISS case studies. Democracy Lab will be providing more in the future.

The American Society for Public Administration's [Good Governance Worldwide](#) features ISS case studies as

Georgia

In 2003, the bloodless Rose Revolution ushered in an era of unprecedented reform in the Republic of Georgia. ISS covered some of these initiatives in three separate case studies. Georgia's President Mikheil Saakashvili and State Minister for Reform Coordination [Kakha Bendukidze](#) worked to [overhaul the Soviet-style bureaucracy](#) and replace it with a less corrupt limited government. President Saakashvili also took the opportunity to [rebuild the police service](#). As a part of the government's wider economic program, [Jaba Ebanoidze](#) worked to [overhaul the Public Registry](#). Be sure to look at ISS' collection of [interviews](#) for more on Georgian innovations.

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part of its goal to provide practitioners with insight into public sector challenges.

Where ISS Has Worked

Africa: Botswana, Burundi, Ghana, Kenya, Lesotho, Liberia, Madagascar, Mozambique, Niger, Nigeria, Rwanda, Sierra Leone, Somaliland, South Africa, Tanzania, Uganda

Asia & Pacific: Bangladesh, Bhutan, Cambodia, India, Indonesia, Malaysia, Mongolia, Nepal, Papua New Guinea, Philippines, Singapore, Solomon Islands, Timor-Leste, Vietnam

Europe & Central Asia: Albania, Bosnia, Georgia, Italy, Kosovo, Latvia, Lithuania, Macedonia, Northern Ireland

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