Ethiopia Aligns Health Care with National Goals

In 2014, a new Ethiopian health minister and his leadership team developed an ambitious transformation program to help realize their government's aspirations for health care, including commitments made to achieving the Millennium Development Goals. To bring their vision to fruition, however, they had to link priorities to the budget process and use the health budget as a management tool. The ministries of health and finance matched goals and targets to available resources and worked to create actionable plans. And health officials took steps to build cooperation and extend coordination at every level of government in Ethiopia's federal system. Technical problems and capacity constraints—plus unexpected political upheaval beginning in late 2015—slowed implementation, but in 2018 a new administration was taking steps to address those challenges. This case study profiles how the ministry built coordination across levels of government in a federal system.

Read More
Featured ISS Interview
Santiago "Santi" Garces worked with South Bend, Indiana to help the city develop innovative ways of improving service delivery. In January 2015, he became the city's first chief innovation officer. In this video interview, he talks about improving businesses processes. Read the ISS case study, *Rebooting a Rust Belt City: An Innovation Office in South Bend*, to learn more.